



Finance Account Manager with French – Job Description

Application: <https://www.amazon.jobs/en/jobs/379830>

Amazon is looking for driven Account Managers to become major contributors to the fast paced world of Global Accounts Payable. We're not an average retailer and this is definitely not your average position. We'll give you the opportunity to really make a difference in a high growth environment where your ability to identify, communicate and drive changes will be a key. You will own and manage direct relationships with our TOP vendors and coordinate problem solving activities with them to ensure best vendor experience and smooth flow of all business process.

We're looking for people with outstanding communication skills as well as a passion for process improvement and problem solving. If you are motivated to dive into the detail, take ownership and be able to work in a fast paced environment we have the career you're looking for!

About the role

Successful candidate will be a member of the Global Finance Operations and will be responsible for vendor experience and complex dispute management. Your responsibilities will include but will not be limited to:

- Identifying root causes of problems in finance, supply chain or in internal Amazon systems and leading the initiative of fixing these problems- conduct follow-up tasks, communicate opportunities for improvement and agree action plans
- Acting as a main point of contact for TOP Amazon vendors, with the goal to develop strong business relationships, create mutual trust, and resolve any conflicts to avoid shipment holds or other business interruption
- Conducting reviews and identifying vendor accounts that are likely to become a delivery hold situation and pro-actively working on their account balances
- Addressing any account related inquiries and concerns from vendors and ensuring vendors know to use the Amazon tools
- Analyzing metrics relating to operational performance and effectively presenting data to vendors and internal teams
- Working actively and accurately on an independent basis; giving great attention to detail and displaying the initiative to quickly identify and resolve variances, failures and discrepancies
- Interacting with Retail & Finance teams while working on the same vendor account and agreeing on priorities, business decisions, objectives and communication

Basic Requirements

- University degree in finance, management, international relations, sales or diplomacy
- Excellent language skills - English (written & spoken)
- Excellent language skills - French (written & spoken)
- Ability to communicate and present complex analysis/data clearly and concisely
- Ability to work independently in a fast-paced and rapidly changing environment
- Analytical skills with the ability to get into the detail, while also seeing and understanding the bigger picture

Work Hard. Have Fun. Make History.



About us

We've been online since 1995 and in that time we've grown pretty quickly. We're not the kind of company that's happy to sit back and take it all for granted however, which is why we always treat every day like the first day. A day to bring in fresh ideas. A day to challenge convention. A day to make more good things happen for our customers. It's that kind of entrepreneurial spirit that will drive our success now, and reinforce our reputation for great service for years to come. You could be part of it. It's as simple as this: Work hard. Have fun. Make history.

Find out more about Amazon on <http://www.amazon.jobs/>

How 'Amazon Peculiar' are you? Find out [here!](#)

Employer of choice

Amazon is an equal opportunities employer. We believe passionately that employing a diverse workforce is central to our success. We make recruiting decisions based on your experience and skills. We value your passion to discover, invent, simplify and build. We welcome applications from all members of society irrespective of age, sex, disability, sexual orientation, race, religion or belief.

Work Hard. Have Fun. Make History.